

SIMPLE ♦ CHOICE ♦ ACCESS ♦ ADVANTAGE

CUSTOMIZE ♦ INNOVATE ♦ ELECTRONIC ♦ ADAPT



EFFICIENCY ♦ SERVICE ♦ AUTOMATE ♦ ADVANCED

EASE ♦ OPTIONS ♦ FLEXIBILITY ♦ QUALITY

## MASSHEALTH FALL 2007 PROVIDER FORUMS

*Presented By*



# MASSHEALTH FALL 2007 PROVIDER FORUMS

### IS YOUR PRACTICE READY FOR:

- real-time claims adjudication;
- easy billing options;
- reduced administrative costs; and
- increased productivity?

Make sure your practice gets all the benefits by attending your customized MassHealth provider forum.

### FORUM OBJECTIVES

**ATTEND** one of our provider forums to learn how you can get ready for the 2008 implementation of the new claims-processing Medicaid Management Information System (NewMMIS).

The forums will be offered in September and October, and will help you take immediate advantage of current MassHealth self-service solutions and information sources to prepare for the transition.

**CUSTOMIZE YOUR LEARNING** by choosing which break-out session to attend. The two concurrent break-out sessions will follow the General Session, and give you the chance to participate in an interactive discussion on the topics that impact your billing the most.

This is an opportunity you do not want to miss.

### FORUM AGENDA

#### I. GENERAL SESSION: READY, SET, GO!

Presented by the NewMMIS Project Team, learn about all the benefits and new options that will be available to you with the NewMMIS. Discover the steps you can take now to immediately benefit and prepare for the 2008 implementation of NewMMIS.

#### II. BREAK-OUT SESSIONS

Participants can choose to attend **one** of the concurrent sessions listed below.

##### A. READY...SIMPLE BILLING

Join the discussion to learn how to:

- overcome obstacles to electronic billing;
- use easy resubmittal and adjustment procedures;
- receive electronic remittance advices; and
- access electronic payment histories and transactions.

OR

##### B. READY...SIMPLE SOLUTIONS

This session shows how you can:

- enhance your business practices today with self-service options; and
- get the most from your [www.mass.gov/masshealth](http://www.mass.gov/masshealth) experience.

## ADDITIONAL REPRESENTATIVES

**REPRESENTATIVES** from MassHealth programs, MassHealth managed-care organizations, and MassHealth-approved billing intermediaries, clearinghouses, and software vendors, will be available to answer your questions on topics not covered in the forum.

## TARGET AUDIENCE

**ANYONE INVOLVED** in MassHealth billing will benefit from attending a provider forum. From providers, to administrative and billing staff, to accounts receivables, the General Session will explain NewMMIS and the implications it will have on your MassHealth billing.

The two break-out sessions are targeted for specific office staff to offer tips on how to enhance current billing practices to prepare for NewMMIS.

The **Ready...Simple Billing** break-out session is ideal for office staff involved in:

- billing;
- accounts reconciliation; and
- accounts receivables.

The **Ready...Simple Solutions** break-out session is designed for staff involved in:

- member eligibility verification;
- accounts reconciliation;
- accounts receivable; and
- office management.

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## FORUM DATES AND LOCATIONS

**YOU CAN CHOOSE** to attend a morning forum from 8:30 A.M. to 11:30 A.M., or the repeat afternoon forum from 1:30 P.M. to 4:30 P.M.

You must register in advance online to secure your place at a forum. Please register no more than two attendees per provider.

**REGISTRATION** begins 30 minutes before the scheduled forum start time (8:00 A.M. for morning forums or 1:00 P.M. for the afternoon forums.)

### September 18, 2007

Days Inn and Whaler Banquet and  
Conference Center  
New Bedford, MA

### September 19, 2007

Holiday Inn Springfield-Holyoke  
Holyoke, MA

### September 25, 2007

Holiday Inn Boston-Dedham Hotel  
and Conference Center  
Dedham, MA

### September 26, 2007

Boston University Conference Center  
at Tyngsboro  
Tyngsboro, MA

### October 2, 2007

Hoagland Pincus Conference Center  
Shrewsbury, MA

### October 3, 2007

Sheraton Ferncroft Resort  
Danvers, MA

### October 16, 2007

Four Points by Sheraton  
Hyannis, MA

## REGISTER ONLINE

**REGISTER ONLINE** for a provider forum in six simple steps.

1. Go to [www.mass.gov/masshealth](http://www.mass.gov/masshealth) and click on *Online Services*.
2. Select *Register for Provider Training*.
3. Select *Online Training Request* (under the Additional Educational Opportunities header).
4. Click on *Course Registration* under the MassHealth Menu on the right side of the Web page.
5. Click *Select* next to the desired forum date and time. Also indicate which break-out session you wish to attend.
6. Enter your provider contact details as instructed, and click Submit.

[www.mass.gov/masshealth](http://www.mass.gov/masshealth)  
[providersupport@mahealth.net](mailto:providersupport@mahealth.net)

1-800-841-2900